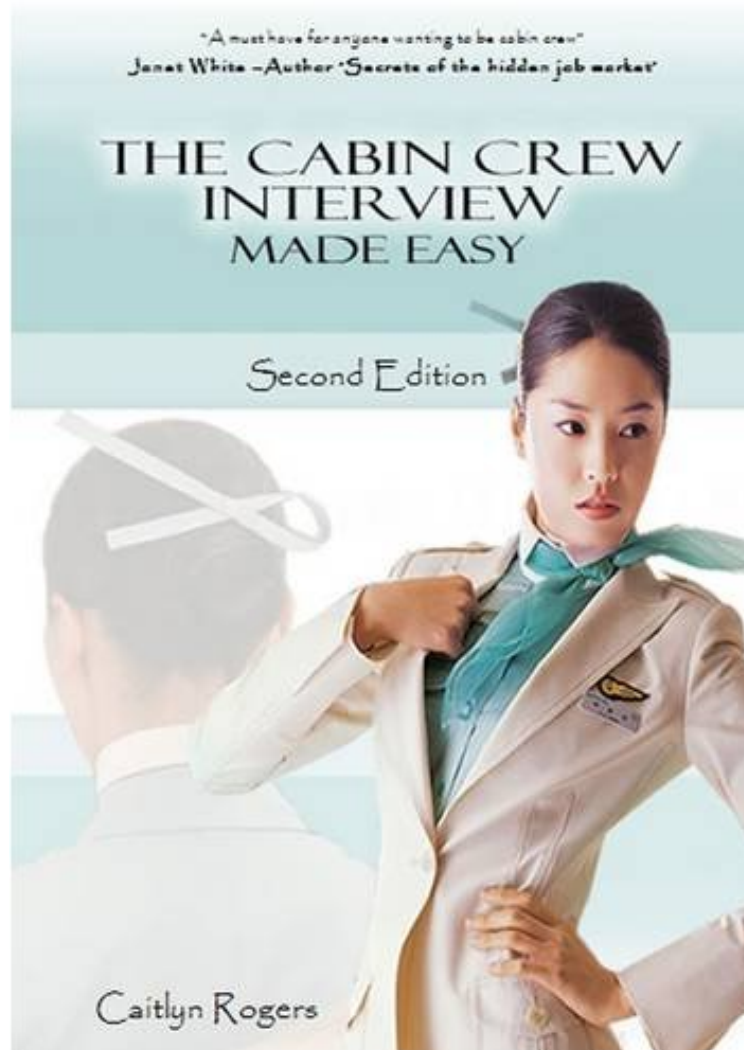


# The Cabin Crew Interview Made Easy: An Insiders Guide to the Flight Attendant Interview

Caitlyn Rogers

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**Caitlyn Rogers : The Cabin Crew Interview Made Easy: An Insiders Guide to the Flight Attendant Interview** before purchasing it in order to gage whether or not it would be worth my time, and all praised The Cabin Crew Interview Made Easy: An Insiders Guide to the Flight Attendant Interview:

1 of 1 people found the following review helpful. a valuable source of information By AnjaI truly recommend this book for those who are looking for some valuable guidelines and tips to feel much more confident at the CC interview! 9 of 9 people found the following review helpful. What airline do you want to work for? By Claire Sampson Seriously, this book is so jam-packed with practical tips and advice that you will be brimming with

confidence and therefore won't need to limit your choice to a small airline simply because it has a more relaxed selection process or less competition. I am not really the anxious type and am usually quite together when it comes to interviews, but the cabin crew interview had me shaking in my boots. There are so many horror stories floating around and the mystery of the whole process, along with a huge 6 months wait if I fail, made me a nervous wreck. Determined not to let my nerves hold me back, I purchased 'The Cabin Crew Interview Made Easy' by Caitlyn Rogers. As always, the customer service was excellent and I had the book in front of me the following day. There are 246 pages in total, and I'll tell you that there isn't much white space filling out the book. The first section is called 'Pre-Interview Research' and really just goes into the job itself, the requirements, salary, benefits and the like. Part 2 is where things really start to spice up 'The Application Process'. Here you will learn everything about the application form, CV, photographs and cover letter. There are samples of each document and each is accompanied by some great tips that will have you creating your own juicy documents. Part 3 is where all the dirt is - 'The Interview Process'. This section starts with preparation, this includes what to take to the interview, to-do's and not to-do's, etc - A very simple section that highlights some common sense, but often missed, information. 'Appearance and etiquette' is next and really clarifies a lot of mis-concieved ideas and will have you standing out - you definately won't be just another person in a suit. With this part, I liked the separation for for men, women and unisex. 'The Group Assessment' covers just that. From self presentations to group discussions to full-blown activities, it's all here. Ms Rogers tells you what the interviewers are looking for during each assessment and how you can really stand out from the other candidates. This part closes with a section entitled 'The Secrets Revealed'. If you don't read any other part of the book, you must read this. Next is 'Aptitude Tests'. This section gives you a brief rundown of what to expect from Maths, Psychometric, General Knowledge and English tests. Following is 'Height and Weight Check' - again just a brief overview of health and fitness requirements, nothing too concerning. Finally, part 3 concludes with 'The Final Interview' which is broken into two parts, the first containing do's and don'ts and the second - Part 3a - is dedicated to questions and answers and is appropriately entitled, yes you guessed it, 'Questions Answers'. This section is enormous, it spans an entire 117 pages and is quoted as containing over 200 answers. The questions range from the obvious 'Why do you want to be cabin crew?', 'What are your weaknesses?', 'Why should we hire you?' to the less obvious and tricky 'When have you experienced a pressured situation?', 'When could your customer service have been better?' and 'How would you deal with an irate passenger?'. I really like the answers as they are very positive and concise, they definately give you an idea of how to construct your own to good effect. Rather than leave you there, Ms Rogers also outlines a technique that will enable you to create your own answers - definately something I utilised on more than one occasion. The book finally comes to a close with 'Post Interview' which briefly advises what to expect after the interview. There is a 'Forms' section that you can fill in to keep a record of your interviews, and a concluding index of all the questions and answers for quick reference. I would highly recommend this book to anyone looking to get into this exciting career, and any other customer service career for that matter. It is a great reference to have at your side and will not end up being a door stop - I can assure you.

3 of 3 people found the following review helpful. What airline do you want to work for?  
By Claire Sampson  
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Are you ready to jump start your dream cabin crew career? What if you discovered that there was a simple step-by-step process that could make your airline dreams a reality? What if the next time you attend an interview, you had a clear blueprint to follow? and what if that blueprint gave you the insight to what recruiters are really looking for? You see, the reason most people fail at the interview is because they don't know the right steps to make their dreams happen, they don't take the time to prepare for the interview and they don't understand what it is recruiters are seeking. **HERE'S THE GOOD NEWS:** Your dreams are totally possible when you follow the right steps and have the right knowledge. **AND THE EVEN BETTER NEWS:** Your dream airline career is much more attainable than you realise.

First of all, I'd like to say thank you for the precious book and all the important information you gave every time I wrote you. I'm so happy because they called from Emirates telling I was approved to work with them. I'm going to Dubai in January. I'd like to wish you a Merry Christmas and New Year full of happiness. Thank you once more I'll be in touch. A big Hug. Claudia Mello - Emirates Cabin Crew I don't know if you'll remember me; I bought your book in early 2006 when I was starting out my Cabin Crew Career and at the time you gave me lots of really good advice. Since securing my first Cabin Crew Job last year with Excel Airways I've been having a fantastic time working for a Swedish Airline, Viking (you probably haven't heard of them, they only have 4 aircraft). I've been based in Crete this summer and have been flying from Heraklion Airport, mostly to France and Belgium, I even qualified as Senior Cabin Crew earlier in the year. Camilla Gavin - Senior Cabin Crew Excel at Viking Caitlyn, I did it. I went to the Emirates open day in Oxford on the 18th and got through to the final interview. I am just nervously waiting to find out if that golden call is going to come in. Whatever happens now, I've never made it this far before so am already very pleased. I can't thank you enough for writing this book. I had been to 5 Emirates open days before and never made it past the first round and I owe my success to your book. **UPDATE:** I got the golden call this morning and I'm so ecstatic. My dream is finally coming true.